



**PR328: ISO 9001:2015 Quality Management Systems
Auditor/Lead Auditor Training Course**
CQI and IRCA Course ID: 18183

URS Training Services



Course Objective:

The aim of this course is to provide delegates with the knowledge and skills required to perform first, second and third-party audits of quality management systems against ISO 9001 (and ISO 9000), in accordance with ISO 19011 and ISO/IEC 17021, as applicable. On successful completion of the course, the delegates will be capable of performing effective audits of companies' Quality Management Systems, reporting the outcome and determine whether or not it meets the requirements of the ISO 9000 series.

Note: Delegates who successfully completed the course are entitled to apply to the CQI and IRCA for registration.

Course Content:

- An introduction and explanation of Quality terminologies.
- Philosophy and fundamental principles of ISO 9000 series.
- Overview of the requirements of ISO 9001 standard.
- An explanation of audits, their purpose and planning and the way to approach, perform and report an audit.
- Risk assessment and context of organization
- Risk based audit approach, scheduling and planning of ISO 9001 QMS internal and external audits.
- Auditor's responsibilities, personnel attributes and Auditor competence.
- Successful tools and techniques for ISO 9001 QMS auditing.
- Effective communication, reporting & follow-up of ISO 9001 QMS auditing.
- Auditor Registration Scheme.
- Final Examination.

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Prior Knowledge:

Before starting this course, delegates are expected to have the following prior knowledge.

ISO 9001:2015 Foundation (QMS)

a) Management Systems

- ⇒ The Plan, Do, Check, Act (PDCA) cycle.
- ⇒ The core elements of a management system and the interrelationship between top management responsibility, policy, objectives, planning, implementation, measurement, review and continual improvement.

b) Quality Management

- ⇒ The fundamental concepts and the seven quality management principles (see ISO 9000).
- ⇒ The relationship between quality management and customer satisfaction.

c) ISO 9001

- ⇒ Knowledge of the requirements of ISO 9001 and the commonly used quality management terms and definitions, as given in ISO 9000, which may be gained by completing an CQI and IRCA Certified ISO 9001:2015 Foundation (QMS) Training or equivalent.
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Who Should Attend?

- All levels of management who are involved in implementing ISO 9001 QMS internal and external auditing.
- All levels of management who plan, execute and follow up ISO 9001 QMS internal and external auditing.

Course Duration: 5 days

Delivery Mode: Class

Final Assessment: Examination will be conducted **online** administered by CQI and IRCA.

Note: Learner will be awarded with Certificate after successfully passing the examination.

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